

# MERCHANDISE RETURN FORM



Zack Electronics, Inc.  
1070 Hamilton Road  
Duarte, CA 91010

800/466-0449 Toll free  
626/303-0655 Local  
626/303-8694 Fax

www.zackelectronics.com

## RETURNS ARE SIMPLE & EASY. NO PHONE CALL NECESSARY

Merchandise may be returned within 5 days of purchase without a restocking charge. Original manufacturers package must be unopened & undamaged. Otherwise, merchandise may be returned within 30 days from date of receipt and will be subject to a 20% inspection and restocking charge (except for in-warranty defective merchandise or merchandise shipped in error by Zack). Special order items not found in our catalog, chemicals, batteries, cut cable, or custom items are not returnable.

Company Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Your P.O. # \_\_\_\_\_

Zack Sales Order # \_\_\_\_\_  
(If Available)

**RETURN TO:**  
**Zack Electronics, Inc.**  
**1070 Hamilton Road**  
**Duarte, CA 91010**  
**Attn: Returns Dept.**

**Important: Some items consist of several parts or pieces. Always return the entire item or set for replacement or refund.**

### I AM RETURNING THE FOLLOWING:

ITEM	DESCRIPTION	QTY	REASON FOR RETURN

ACTION I WANT TAKEN:     CREDIT MY BANKCARD     CREDIT MY ZACK ACCOUNT  
 REPLACE (see below) & DEBIT/CREDIT MY ACCOUNT OR CARD ACCORDINGLY

REPLACEMENT ITEM #	REPLACEMENT DESCRIPTION	QTY	PAGE #	TOTAL PRICE

Questions or Problems? Consult our catalog or call us at 800/466-0449

SPECIAL SHIPPING INSTRUCTIONS: \_\_\_\_\_

**WHEN RETURNING MERCHANDISE:** Please repack the merchandise securely in carton along with this return form and ship by the most economical means (preferably UPS). For your protection be sure to insure your return. NO C.O.D.'S

**THANK YOU FOR ORDERING FROM ZACK ELECTRONICS, INC.**